

# The Chip



## ISACA Silicon Valley Chapter

May 2008

Silicon Valley Chapter #62

### President's Message — Ken Baylor, President



June, the mid-point of the year is almost upon us. It has been an interesting year so far. At next month's meeting we will hold elections and create a new Chapter Board. It is a good time for reflection.

2008 has been a year of multiple famous data breaches. Last November Trent Ozaki led a panel on this very how to avoid data breaches and ensure customer privacy. Data breaches lead to forensic examinations (and job losses), and we had a how-to panel on this topic last August.

*"A time for reflection."*

Back in September we covered AS5 and the likely impact it would have on SOX. While it was agreed the new focus on Risk Management and reliance on the work of others was a good one, we knew there would be some losers. As a result of AS5, we have seen a slowdown in SOX work, and a number of layoffs by the Big 4, and many second-tier auditing firms. Layoffs and recession have been nagging themes in the past 12 months.

But as one door closes, another opens. There has been an increasing interest in 3rd party validation and governance. To this effect, we held monthly meetings on SAS-70 and PCI. More and more of our members are seeing a push towards these and ISO 27000. Some of our Chapter members are now leading these efforts after receiving a 'primer' on these areas from our monthly membership meetings.

One common topic required for certification is a Business Continuity and Disaster recovery plan. We started 2008 with a panel on this topic that really assisted attendees with a how-to plan, and common pitfalls to avoid.

Interest in governance has mushroomed in the last 12 months. Our Winter conference theme was "Enhancing the coherence between IT governance and information security controls to enable them to become an integral part of the overall business strategy." This was proposed by the membership and very well received. Following up on this theme, we recently held CobiT training with ISACA-SF, and will likely hold another similar event (free of charge for Chapter members) soon. CobiT and CGEIT will accelerate in 2008-9.

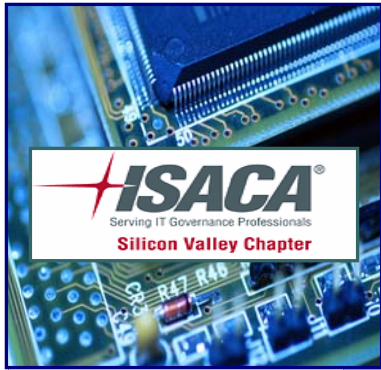
Attendance at monthly meetings has been much higher than in recent years, and membership attendance has been very positive. We updated our arcane by-laws and brought them into the 21st century.

Our \$40k giveback initiative has been very successful. The CISA and CISM revision courses are now free of charge to Chapter Members. Training for the top 4 certifications sought by membership are now free of charge for the first time in the memberships history. A large amount remains, and this will be passed on to the new Board to redistribute to the membership.

It has been an honor to work with this year's Chapter Board, and our outstanding volunteers. Sonali Bhairo, Kimberly Harbin and Siva Natesan have been key to our success. I hope that many of them will be (re)-elected next month.

See you at the monthly meetings,

Ken Baylor  
President ISACA-SV  
president@isaca-sv.org



-  Learn
-  Grow
-  Network

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## April 2008 Monthly Meeting

- Jayaprakash Vinayagamurthy, Program Director

**Biographies** of our distinguished moderator and panelists (below), can be found at:

<http://www.isaca-sv.org/200805.html>



**Moderator:**  
Alan Chipman  
Director  
SOAProjects, Inc



**Panelist:**  
Tim Stapleton  
Risk Management Consultant  
Wells Fargo bank



**Panelist:**  
Arun Perinkolam  
Manager  
Deloitte & Touche



**Panelist:**  
Mike Johnson  
Director  
PWC

**The Upcoming Monthly Meeting will be held on May 15, 2008.**

### Challenges of Identity Access Management for Auditors

*This month's panel discussion topic is:*

Identity management systems are becoming widely deployed in enterprise environments and are increasing in complexity. This panel will discuss the business drivers of enterprise identity management solutions, its process and technology aspects, challenges in its deployment, and what is essential for IT auditors to gain knowledge and understanding of when dealing with identity management systems. Developing a risk-based audit plan that accurately measures the risks associated with identity management solution deployment and operation is a necessary skill for IT auditors as this technology makes its way into corporate infrastructures.

*By attending this session you will learn:*

- What are the different types of identity management systems and tools?
- What are the critical components of an identity management system?
- What are the risks associated with enterprise-wide identity management?
- Audit approaches for Identity Access Management

**Registration:** [http://www.isaca-sv.org/MonthlyMeeting\\_registration.html](http://www.isaca-sv.org/MonthlyMeeting_registration.html)

**Meeting Details:** <http://www.isaca-sv.org/meetings.html>

**Meeting Location:** [Ramada Inn, Silicon Valley](#) 1217 Wildwood Avenue, Sunnyvale, CA.



## 2008-2009 ISACA Silicon Valley Chapter Elections

- Trent Ozaki, Nomination Committee Member

The ISACA Silicon Valley chapter will be holding its annual elections for the 10 board-level positions on June 19, 2008. Pursuant to the [chapter bylaws](#), a request for Nomination Committee volunteers was made during the April monthly meeting, which was answered by Sudhir Mandal, Helene Demoulin, and Trent Ozaki. These individuals will be receiving nominations for the various board positions until 6:00pm, June 16, 2008. Please contact the committee members at [2008nomination@isaca-sv.org](mailto:2008nomination@isaca-sv.org) to request a nomination packet if you have been nominated, or wish to nominate yourself for a position on the ISACA-SV board of directors. The nomination packet must be completed and submitted by the June 16 deadline to ensure that nominees will be included on the June 19 ballot. Good luck and happy campaigning to our candidates.

## Vendor InfoSec Assessment Framework in the Banking Industry

- Navarasu Dhanasekar, Vice President



In recent days we have heard much about the economic crisis caused by home mortgages due to the various risky lending practices of banks and other financial institutions. However, on the InfoSec front banks have made huge efforts to mitigate the Vendor Security risk by introducing "BITS" framework. This information security framework was developed by a consortium of major US banks to assess the information security environment at the third party vendors providing services to the banks.

At one time, BITS stood for "Banking Industry Technology Secretariat". Currently this program is called the Financial Institution Shared Assessments Program. This program is aligned with ISO 27001/27002, COBIT and PCI-DSS frameworks.

The Financial Institution Shared Assessments Program provides more efficiency and cost savings to both the financial institutions and service providers. The Financial Institution Shared Assessments Program includes two freely available documents, the Agreed Upon Procedures (AUP) and the Standardized Information Gathering questionnaire (SIG).

The downloads are offered free to the public for the purpose of conducting self and third party security assessments, however users wishing to incorporate the AUP or SIG into a software product offered for license or sale must obtain a separate license from BITS.

With the knowledge and skill sets acquired by CISA and CISM professionals in the information security domain, it will be great opportunity for those professionals to support their organization for this type of security assessments. For more information about this framework please visit <http://www.bitsinfo.org/index.html>

# 2008 CISM Review Course

— Chris Nara, Certification Director



The **CISM Review Training Course** will be offered on three Saturdays from May 31, 2008 to June 7, 2008, between 8 a.m. and 4 p.m. The examination will be held on June 14, 2008. The last day to register for the training course is **May 17, 2008** (please register at <http://www.isaca-sv.org/CISMONlineRegistration.html>). Attendees are responsible for ensuring they meet the [requirements for CISM certification](#), including the necessary work experience and continuing professional education. Note: registration for the June 2008 exam has already closed.

*Please note that registration for the exams themselves has already closed.*

<b>CISM Fees</b>	<b>ISACA Member</b>	<b>Non ISACA Member(*)</b>
Training Fee	<b>FREE!</b>	\$320.00
CISM Examination Review Manual (2008)	See Link Below	See Link Below
CISM Review Questions	See Link Below	See Link Below

(\*) Does not include ISACA International Membership Dues. The amount includes only local chapter dues. The CISM Review Book and the Practice Question Database can be obtained at the following link: [CISM Preparation](#).

The course includes a review of the following subjects as required by the CISM Examination:

<b>Date</b>	<b>Subject</b>
<b>May 31</b>	<ul style="list-style-type: none"><li>• Information Security Governance</li><li>• Risk Management</li></ul>
<b>June 1</b>	<ul style="list-style-type: none"><li>• Information Security Program Management</li><li>• Information Security Management</li></ul>
<b>Jun 7</b>	<ul style="list-style-type: none"><li>• Response Management</li><li>• Mock Test</li></ul>

There will also be a mock examination to help candidates prepare for the examination. All candidates should register for the actual examination before attending the Training Course; but please note that registration for the June 2008 exam has already closed. To register for the course, however, please go to: <http://www.isaca-sv.org/CISMONlineRegistration.html>. All instructors have passed their CISM examinations, and all training is being coordinated and managed by Christopher Nara.

The CISM Training Course will be hosted at [Nuance](#):

[1198 E Arques Avenue](#)  
Sunnyvale CA 94085  
United States



## Member Benefit of the Month: **ISACA Career Centre**

The ISACA Career Centre is dedicated exclusively to information systems audit, control, security and assurance professionals, and it is free for job seekers. The résumé/CV posting and e-mail notification services are reserved for ISACA members only. The ISACA Career Centre is available at [www.isaca.org/careercentre](http://www.isaca.org/careercentre).



# Spring 2008 Training Event Report

- Navarasu Dhanasekar, Vice President,  
and

Himanshu Gupta, Conference Director



Dear ISACA-SV Members:

Our chapter, in association with the San Francisco chapter, successfully organized the “Introduction to IT Governance with COBIT 4.1 and COBIT Quickstart” training event on April 23, 2008. The event was well-attended and appreciated by the participants. The venue was sponsored by Oracle.

The Instructor/speaker for this training event was Debra Mallette, CISA®, CSSBB (ASQ Certified Six Sigma Black Belt), ITIL Foundation Certified, and Managed Change™ Master (CGEIT application in-process). The fast-paced training was focused on learning through personal interaction. Attendees used their preordered material to learn:



Debra Mallette interacting with attendees at our recent COBIT event.

- How to read and use COBIT for achieving improved IT Governance within their organization, regardless of size and maturity.
  - Use COBIT to understand their organization's IT Governance challenges and good practices.
  - Use COBIT Quickstart to put together a practical action plan for Implementing IT Governance.
- Use COBIT Job Aids to align audit findings and corrective actions with management tactics, strategy and balanced score card objectives.

Attendees also discussed and brainstormed with the colleagues to address:

- Frequently asked internal auditor questions - recognizing the COBIT framing and support for the answers
- Frequently asked management questions - using the Management Guide

What works, what doesn't work, lessons learned - and how COBIT may shed a new/different light on approach

Please visit <http://www.isaca-sv.org/documents/COBITSessionSlides23April08.pdf> to download the copy of the training slide. Once again, volunteers played a major role for the success of the event and we thank them for their excellent support.

Some of our members have requested the Chapter to proctor the online exam for the COBIT foundation course. The chapter is looking for more participants for this exam, so we can put together an examination session with a proctor. Please reach out to [vicepresident@isaca-sv.org](mailto:vicepresident@isaca-sv.org) or [conferencedirector@isaca-sv.org](mailto:conferencedirector@isaca-sv.org) and submit your requests.

Some of our attendees...



## Distance Learning Update

The next ISACA e-Symposium is scheduled for 27 May and will focus on data protection/data security and insider threat topics. To register for the 27 May

e-Symposium and take the first step toward earning three free continuing professional education (CPE) credits, please visit <http://isaca.brighttalk.com>. All e-symposia are recorded and archived for viewing on demand. For more information, please visit [www.isaca.org/webcasts](http://www.isaca.org/webcasts).

## CGEIT Certification and Exam Updates

Applications under the grandfathering provision will be accepted until 31 October 2008.

The first CGEIT exam will be offered on

13 December 2008 at the same locations as the CISA and CISM exams. The exam will consist of 120 multiple-choice questions and will be offered in English only. Registration for the December exams will begin in early July at [www.isaca.org/examreg](http://www.isaca.org/examreg).

ISACA is eliciting the support of professionals around the world to construct a quality CGEIT certification exam. Exam item submissions are being reviewed for the CGEIT exam. Professionals with enterprise IT governance experience and interested in supporting this effort can become involved by visiting [www.isaca.org/cgeit](http://www.isaca.org/cgeit) and choosing "Exam Item Writer Program" from the navigation list on the left.

## June Exam Admission Tickets and Reminders

Admission tickets will be sent by post and e-mail approximately four to six weeks prior to the 14 June CISA and CISM exams. Either copy of the ticket (hard copy or e-ticket) may be used to gain entrance to the exam. Candidates who have not received a ticket by 1 June should contact [exam@isaca.org](mailto:exam@isaca.org).

The personal belongings policy for the exams is available on the ISACA web site at [www.isaca.org/cisabelongings](http://www.isaca.org/cisabelongings) or [www.isaca.org/cismbelongings](http://www.isaca.org/cismbelongings).

## Certification Revocation Alert

Certified individuals who have not reported 2007 CPE hours and paid the certification maintenance fee are subject to revocation. Online renewal is available by logging into the web site and clicking on "My Renewals."

## CISA/CISM Five-Year Application Deadline

Individuals who successfully pass the CISA or CISM exam have five years to apply for certification. Those who do not apply within this five-year time frame will be required to retake the exam to obtain certification. Applications are available at [www.isaca.org/cisaapp](http://www.isaca.org/cisaapp) and [www.isaca.org/cismapp](http://www.isaca.org/cismapp), respectively. Please contact the certification department at [certification@isaca.org](mailto:certification@isaca.org) with any questions.

## Research Update

### The Val IT Framework 2.0

The IT Governance Institute® (ITGI™) initiative on Val IT™ is dedicated to helping enterprises optimize the realization of value from IT investments. *Enterprise Value: Governance of IT Investments, The Val IT™ Framework 2.0* extends the Val IT framework beyond new investments to include IT services, assets and other resources. It also aligns terminology with *Control Objectives for Information and related Technology (COBIT®)* and adds a management guidelines section, similar to COBIT's, that provides a greater level of detail on the Val IT processes and key management practices, as well as maturity models for each Val IT domain. The publication is scheduled to be available as a complimentary PDF download at [www.isaca.org/downloads](http://www.isaca.org/downloads) and in the ISACA Bookstore ([www.isaca.org/bookstore](http://www.isaca.org/bookstore)) in the second quarter of 2008.

### Recent/Upcoming ISACA/ITGI Releases

*ITAF™: A Professional Practices Framework for IT Assurance (now available)*

*COBIT® Mapping: Mapping ITIL v3 With COBIT® 4.1 (second quarter)*

*COBIT® Mapping: Mapping COSO ERM With COBIT® 4.1 (second quarter)*

*COBIT® Mapping: Mapping FFIEC Framework With COBIT® 4.1 (second quarter)*

*Enterprise Value: Governance of IT Investments, Getting Started With Value Management (second quarter)*

*Identifying and Aligning Business Goals and IT Goals (second quarter)*

*Understanding How Business Goals Drive IT Goals (second quarter)*

More information on these books and, in some cases, member downloads is available at [www.isaca.org/deliverables](http://www.isaca.org/deliverables). Those books available for purchase can be found in the ISACA Bookstore at [www.isaca.org/bookstore](http://www.isaca.org/bookstore).

## Bookstore Update

New peer-reviewed books offered :

*IT Governance Based on COBIT 4.1—A Management Guide*  
*Fraud Casebook: Lessons From the Bad Side of Business*  
*Business Continuity and Disaster Recovery Planning for IT Professionals*  
*How to Measure Anything: Finding the Value of Intangibles in Business*  
*Principles of Incident Response and Disaster Recovery*  
*Security, Audit and Control Features Oracle E-business Suite—Japanese Edition*

## CISA and CISM Exam Study Materials

Remind members preparing for the CISA and CISM exams of the all-new, completely revised CISA ([www.isaca.org/cisabooks](http://www.isaca.org/cisabooks)) and CISM ([www.isaca.org/cismbooks](http://www.isaca.org/cismbooks)) study aids available at the ISACA Bookstore. Depending on the publication, the latest editions are available in English, French, Italian, Japanese and/or Spanish. Visit the ISACA web site at [www.isaca.org/bookstore](http://www.isaca.org/bookstore) or see the *Information Systems Control Journal*® Bookstore insert for additional information. Contact the Bookstore at [bookstore@isaca.org](mailto:bookstore@isaca.org) or +1.847.660.5650 with any questions.



## *IT Controls for Sarbanes-Oxley: The Symposium*

19-20 June 2008

Rosemont, Illinois, USA

IT Controls for Sarbanes-Oxley: The Symposium is designed for professionals from companies that are working toward compliance and those wanting to gain efficiencies with their current compliance programs. At this year's event, presentations will identify best practices and common pitfalls companies have experienced, and explore ways companies can leverage the work and resources of their compliance project. Participants will receive a copy of *IT Control Objectives for Sarbanes-Oxley: The Role of IT in the Design and Implementation of Internal Control Over Financial Reporting, 2<sup>nd</sup> Edition*, as part of the symposium reference material. Attendees can earn up to 14 CPE hours for attending this event.

A special colleague discount is available—when two colleagues register at the same time, the second (colleague) registrant will receive a 50 percent discount off the standard member or nonmember rate, as appropriate. For more information and to register, please visit [www.isaca.org/soxsymposium](http://www.isaca.org/soxsymposium).

## Future Conferences and Training Weeks

Upcoming events are noted in the Calendar of Events. Other future 2008 events to keep in mind include:

17-20 August—Latin America Computer Audit, Control and Security (CACSS<sup>SM</sup>), Santiago, Chile

8-10 September—Network Security Conference, Las Vegas, Nevada, USA

8-10 September—Information Security Management Conference, Las Vegas, Nevada, USA

8-10 September—Oceania CACSS<sup>SM</sup>, Sydney, New South Wales, Australia

## Calendar of Events

Dates of conferences/events are indicated in RED; other dates and deadlines are indicated in BLACK.

### May

- 12-13 May ..... **CobIT User Convention**  
Los Angeles, California, USA
- 14 May ..... Early-bird registration deadline for 2008 International Conference
- 14-16 May ..... **CobIT User Convention**  
Cancun, Mexico
- 27 May ..... **ISACA e-Symposium** on data protection/data security and insider threat topics
- 28 May ..... Deadline to defer exam date from the June to December administrations

### June

- 5 June ..... Early-bird registration deadline for Latin America CACS
- 9-13 June ..... **ISACA Training Week**  
Vancouver, British Columbia, Canada
- 14 June ..... CISA and CISM exam administration
- 19-20 June ..... **Sarbanes-Oxley Symposium**  
Rosemont, Illinois, USA
- 23-27 June ..... **ISACA Training Week**  
Minneapolis, Minnesota, USA
- 25 June ..... Early-bird registration deadline for Information Security Management Conference and Network Security Conference in Las Vegas, Nevada, USA

### July

- 2 July ..... Early-bird registration deadline for the Training Week in Edinburgh, Scotland, UK
- 16 July ..... Early-bird registration deadline for the Training Week in Washington DC, USA
- 27-30 July ..... **International Conference**  
Toronto, Ontario, Canada

## SAS-70's — Another Successful Monthly Meeting

- Notes taken by Kimberly Harbin, Marketing and Communications Chair



At the April 17, 2008 monthly meeting, a panel discussion moderated by ISACA-SV President Ken Baylor, focused on "SAS-70 - Auditing Service/Outsource Organizations". We started off with what SAS-70's are (an auditor-to-auditor communication provided by service organizations), followed by a brief [history](#) of SAS-70's, and how they had originated from a need to comply with SAS-55.

**What are the differences between type I and type II SAS-70 reports?** In both, management makes its control assertions, and describes the controls that achieve those objectives. The auditor comes in next, states the date of the audit and the suitability and fairness of its design. Type II SAS-70's do not confine themselves to a single day, but rather a period of time (six months is typical). Our panelists agreed that, while type I SAS-70's serve as a good starting point, greater reliance on control design and operating effectiveness can be placed on SAS II-type reports. At least one panelist had never seen or used a type I SAS-70, even though — as a second panelist pointed out — type I reports are less expensive, and probably more attractive to uneducated buyers.

More and more companies are asking for SAS-70's (200 requests a year for a large service organization is not unusual), but — per at least one of our panelists — while an external auditor will ask whether a company's vendors also have SAS-70's, typically he will not drill down infinitum. The external auditor's focus will be on a SAS-70's impact on financial statements.

One of our panelists stated that for service organizations being audited for SAS-70's, the external auditor must be more tech-focused, not finance-focused, as a SAS-70 is not a SOX-type audit. Moreover, to manage such an audit, it is very important to identify and schedule the appropriate people to interact with the external auditors, if only to contain costs when the auditors arrive. Once the audit is completed, however, SAS-70's can add value to a service organization as a marketing tool. Since SAS-70's are often mentioned in contract boilerplate, successfully completing a SAS-70 can help close a deal. Nonetheless, SAS-70's do not need to be done for companies that don't host data — an important point to remember if faced with legalese or the overeager.



In the picture from left to right are **Ken Baylor** – President ISACA-SV; **Todd Bishop** - Senior Manager, PwC; **Nicolas Lidzboriski** - Senior Security Engineer, Qualys; **Jerry Meyers** - Associate Director, Protiviti; **Alan Miller** - Senior Manager, PayPal.

### **What are the differences between SAS-70 and SOX audits?**

The objective of the former is more tech-driven, and geared towards operating effectiveness. The latter focuses on the risk of financial misstatements, particularly material fraud. SAS-70's reports are typically more voluminous, and have a much broader scope. Since type II SAS-70's cover a period of time, problems that would not show up in a SOX audit (which allows an auditee to remediate and retest) will show up in a type II

## SAS-70 Notes (continued)

SAS-70. One panelist remarked that no company is 100% perfect, and if its SAS-70 says it is, questions will surely arise about the audit's design, and integrity. Lastly, changing a company's SAS-70 auditors is easier than changing its SOX auditors, as the latter tends to be scrutinized for the reasons behind such a change.

We then touched briefly on the [differences](#) between SAS-70, SysTrust and Web Trust reports.

### What happens if your company is asked for a SAS-70?

One of our panelists mentioned that small companies will sometimes invite the requester to their site to show them how things are done.

For larger companies that may be encountering this request for the first time, however, our panelists recommended a readiness review, since it allows companies to determine whether a company can pass a first-time SAS-70 review. Such a review can give a company insight into whether it should only try to pass a type I SAS-70, or the more valuable type II (the auditor conducting the readiness review will get a sense of the company's governance effectiveness — those with strong SOX controls might be able to go directly to a SAS II-type audit). Picking an auditor who is familiar with appropriate audit control structures is very important, as this skill-set keeps costs down, and ensures that the auditee is given correct information.

Auditors are responsible for informing CFO's when a SAS-70 audit is inappropriate. Just because SAS-70's often appear in legal boilerplate does not necessarily mean that doing them is necessary or even a good idea. To safeguard their reputations, respectable firms will tell requesters when a SAS-70 is not appropriate for a company.

**What should an auditor look for when reviewing a SAS-70?** Look at user control considerations (such as payroll) and the auditor opinion. Look at how much the issues might affect you, the end user. Remember, just because a company has provided a SAS-70 doesn't mean you don't need to read it. A SAS-70 is not a security framework, or a certification — it is merely an attestation from one auditor to another. A SAS-70 will never say it is compliant with a standard such as HIPAA, since doing so is too big a risk for an auditor. Having said this, the work used to pass a SAS-70 can be streamlined to pass other standards: 90% of the time, the SAS-70 auditor is the same as the financial auditor, to avoid redundancy.

SAS-70 audits are not widely used internationally. ISO audits are more widely used abroad.

### SAS-70's are going away!

SAS-70 is expected to be superseded by SSAE, probably in 2010. You can find information at the [AICPA's website](#). Before the new U.S. standard comes out however, an international standard (ISAE3402) is expected to be published by [IFAC](#) in 2009.

## Contribute to the Chip! Win up to \$250!



Would you be interested in benefiting our membership by taking notes at a monthly meeting for later publication in the Chip? If so, please contact: [marketing-director@isaca-sv.org](mailto:marketing-director@isaca-sv.org) or [vicepresident@isaca-sv.org](mailto:vicepresident@isaca-sv.org). Remember, newsletter article awards are awarded every month — up to \$250! For full details, go to:

<http://isaca-sv.org/newsletters.html>





# Welcome New Members!

— from Ramachandra Shenoy, Membership Director

The ISACA –SV Chapter welcomes the following new and transferred members for the month of April 2008. Transferred members are denoted with an “\*”.

## April 2008

Mr. Edward P. Casuga  
 Mr. Alan Chipman  
 Jeff Paul Schiess  
 Mr. R Burnett  
 Mr. Phuong (James) Tuan Nguyen  
 Ms. Jessie Ai Mein Chew  
 Mr. Ravi Ramaanujan, CISSP  
 Anirban Chowdhary, CISSP  
 Marius Vaida  
 Connie Man  
 Mr. Shiva Manian  
 Mr. Sreepada Srinivas, Asst Vice President  
 Postra Kuoy  
 Luiz Eduardo Dos Santos  
 Mr. Teotico Yno Antonio Padernal

Lina Jiang  
 Mr. John Joong Lee  
 Abbas Saeedi  
 Mr. Chihjen Paul Hsiang  
 Dang Nga Thi Hong  
 Archana Vashneya  
 Margaret E. Sievers  
 Mr. Kshitij Gupta  
 Mark T. Wallace  
 Joseph Pierini  
 Mr. Kenneth G. Cheng, QiCA, BA Joint  
 Hons \*  
 Ms. SUSAN MUTHONI MUTUGI,  
 CISA,ACCA \*

**ISACA-SV —  
 SERVING BAY  
 AREA  
 GOVERNANCE  
 PROFESSIONALS  
 SINCE 1982.**

**ISACA Silicon Valley  
 Chapter**  
 P.O. Box 2105  
 Cupertino, CA 95015-2105

**DISCLAIMER:** *As it is the objective of the Silicon Valley Chapter of the Information Systems Audit and Control Association to provide a forum for the expression of ideas and opinions, statements of opinion appearing herein are not necessarily those of the Chapter or its directors and officers.*

## ISACA Silicon Valley Chapter Board Contact Information

*Find up-to-date chapter activity  
 at: <http://www.isaca-sv.org/>*

President:	Ken Baylor	<a href="mailto:president@isaca-sv.org">president@isaca-sv.org</a>
Vice President:	Navarasu Dhanasekar	<a href="mailto:vicepresident@isaca-sv.org">vicepresident@isaca-sv.org</a>
Secretary	Sonali Bhairo	<a href="mailto:secretary@isaca-sv.org">secretary@isaca-sv.org</a>
Treasurer:	Surya Vinjamuri	<a href="mailto:treasurer@isaca-sv.org">treasurer@isaca-sv.org</a>
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Conference Director:	Himanshu Gupta	<a href="mailto:conference-director@isaca-sv.org">conference-director@isaca-sv.org</a>
Marketing Director:	Shammyangu Rana	<a href="mailto:marketing-director@isaca-sv.org">marketing-director@isaca-sv.org</a>
Membership Director:	Ramachandra Shenoy	<a href="mailto:membership-director@isaca-sv.org">membership-director@isaca-sv.org</a>
Certification Director:	Christopher Nara	<a href="mailto:certification-director@isaca-sv.org">certification-director@isaca-sv.org</a>

## Contribute to the Chip! Win up to \$250!

Newsletter article awards are awarded every month. Do you have something to say that will benefit our membership? If so, please rush your articles to [marketing-director@isaca-sv.org](mailto:marketing-director@isaca-sv.org) or [vicepresident@isaca-sv.org](mailto:vicepresident@isaca-sv.org)